SAMSUNG
Enterprise IP Solutions

Samsung OfficeServ CTI Server

Communications play an increasingly important role in our relationships and today's business world. How effectively we communicate with our customers, colleagues and suppliers can ultimately determine our commercial success.

Samsung OfficeServ Computer Telephony Integration (CTI) provides a link between two previously separate systems, your communication system and your PC. By utilising the power of both, Samsung CTI offers substantial benefits in enhanced customer service and personal productivity.

OfficeServ
Computer Telephony Integration Server

Samsung's OfficeServ CTI Server's compact design provides a fast and reliable link for connecting end OfficeServ CTI applications to the Samsung OfficeServ range of communication systems. For added convenience the OfficeServ CTI server comes pre-loaded with CTI applications like OfficeServ Link, OfficeServ Easyset, OfficeServ Dataview and OfficeServ Manager.

Having the CTI applications preloaded means you save time and any complications during the installation phase can be eliminated. With the OfficeServ CTI Server your next install is quick and trouble free, your organisation can realise the benefits of CTI immediately – either individually or across an entire network.

OfficeServ CTI Server can also act as a software repository where OfficeServ CTI applications are stored in a centralised network area and CTI applications can be easily accessed and downloaded for *immediate use.
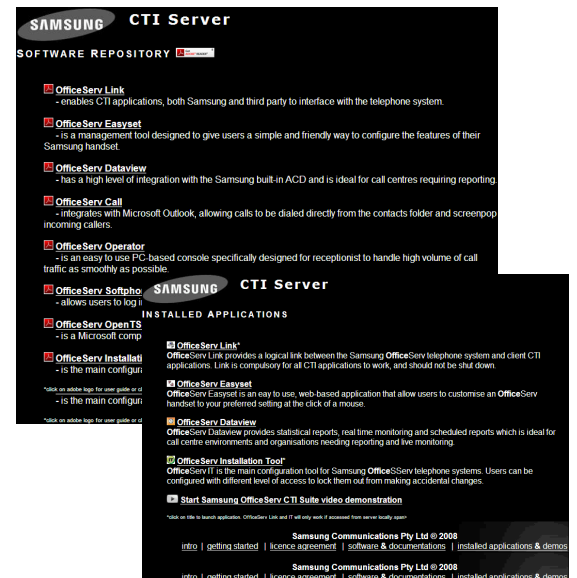
*valid licence key, and network information is required

CTI SERVER

The Samsung **Office**Serv CTI Server is a compact solution that is ideal for work area where space saving is important. The Server operates quietly at 26db!, and uses up to 47% less power than an average notebook. Despite being small, the high performing Intel® Processor consistently delivers super fast responses and results.

Key features:

- Latest OfficeServ CTI applications come pre-loaded for immediate use

- Self hosting web server

- Server can be remotely accessed using Window's Remote Desktop Technology

- Access applications, software and manuals from any networked web browser

- Minimal configuration is required to get OfficeServ CTI applications operating

- Standalone server prevents unnecessary or unplanned downtime caused by routine IT maintenance / updates.

Self-hosting web pages for easy and centralised network access
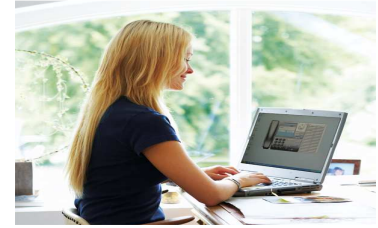
For further information contact your
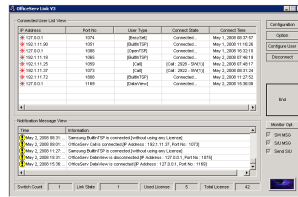**Authorised Samsung Communications Specialist**

www.samcom.com.au

Samsung OfficeServ CTI Server

The following OfficeServ CTI applications come pre-installed with the OfficeServ CTI Server. All applications require a valid licence key, OfficeServ Dataview incurs additional costs.
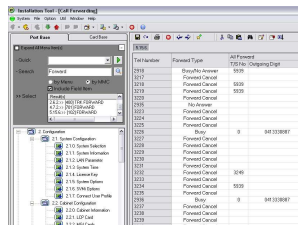
OfficeServ Link

- An application gateway that provides the interface between other software applications (both Samsung and third party) and the Samsung OfficeServ range of systems.
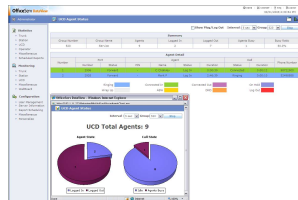
OfficeServ Easyset

- Easy to use web-based application
- Configure your OfficeServ handset buttons to your preferred setting at the click of a mouse
- Make simple programming changes without the expense of calling a service technician
- Change call forwarding, speed dials and do not disturb
- Change volume setting, time and date format

OfficeServ Manager

- Simple windows based system management and administration
- Make simple changes in-house ie OfficeServ handset names, call forwards and speed dials
- Remotely program, upgrade and diagnose your OfficeServ system and eliminate the need for an engineer to visit your premise.

OfficeServ Dataview

- Provides statistical reports, real time monitoring and scheduled reports on the call traffic of a Samsung OfficeServ system using a web-based user interface.
- Access over 40 statistical reports on trunks, stations, voicemail, call centre and operator group statistics
- Schedule reports for daily, weekly or monthly statistics
- Export/print reports and graphs to Excel with one click

For further information contact your
Authorised Samsung Communications Specialist

SPECIFICATIONS

Intel® Pentium Dual-Core E2220

Microsoft® Windows XP Pro

2GB 800MHz Memory

160GB SATA Hard Drive

Gigabit Ethernet LAN

Slot-load DVD Super Multi Drive

*3 Years NBD Onsite Warranty