# Samsung OfficeServ Communicator

Communications simplified.

## Communicator Softphone

**Communicator Softphone is an integrated communications application able to bring together voice, video and instant messaging communications as well as administration functions to allow you to personalise your handset.**

Being out of the office, working from a remote location or on a business trip no longer means that you lose the features and functions of your deskphone.

The Samsung softphone solution delivers the same feature rich communications to your PC or laptop computer, as the fixed phone on your desk. There's no loss of service or functionality when you choose to use your softphone.

Wherever you are in the world, your remote location becomes your office. The Samsung softphone will connect back to the OfficeServ IP-PBX at your office as long as you have an Internet connection at your location.

As a user, you can configure the softphone's menus and features depending on your requirements. Options and menus can be hidden and your most used features can be displayed and selected at the click of a mouse.

You will have access to your voicemail, your system directory and with the option to display a busy lamp field showing your contacts availability, it really couldn't be simpler to use.

When not in use, the softphone application will sit discreetly in your toolbar. As soon as a call is received on your DDI or internal extension number, a small pop up window will be displayed, showing you the caller details, with options to answer or reject. The pop up window can be configured to display more information depending on your requirements.

Making a call couldn't be easier; either by clicking on one of your contacts, selecting a speed dial number, or using the dial pad to dial a number. Once a call is established, you will have all of the normal in call functions to hand, allowing you to hold, transfer, mute and conference a call simply by clicking an icon.

And don't forget, there are also financial benefits to using the softphone when working from home or a remote location: calls to and from your phone back to your office are free!

### Key Benefits

- Simple to use
- Enhanced feature set
- No loss of functionality over your desk phone
- Free calls to and from your office (does not include trunk calls)
- Allows for a flexible work ethic
- User customisation
- Use anywhere there's an Internet connection
- No hardware or software VPN required
- Secured with TLS and sRTP

## CONFIGURATION GUIDE | TECHNICAL SPECIFICATION AND REQUIREMENTS

| | MODEL | UC Basic Model | |
|---|---|---|---|
| **Configuration Guide** | Operation Mode | Softphone Mode | UC Call Manager Mode |
| | Client Software | OfficeServ Communicator Softphone | |
| | Server Software | No server software required | |
| | Attached Terminal | No terminal | |

| | OfficeServ÷ | PC |
|---|---|---|
| **Technical Specification and Requirements** | • Samsung OfficeServ with V2.41 or higher<br>• MGI card configured with access to the network that the softphone is connected to OAS or MGI Card | • Windows XP or 2000 operating system<br>• Pentium 3 or higher<br>• More than 256Mb of RAM<br>• More than 300Mb of free HDD space<br>• Network Interface Card<br>• Sound Card |

For more information, please visit: www.samcom.com.au

SAMSUNG

COMMUNICATIONS
Enterprise Solutions